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# SERVICE SOLUTIONS FOR BULK HANDLING EQUIPMENT

Bruks Siwertell's market-leading bulk handling deliveries are backed-up by a comprehensive global support network. We offerplanned, on-demand and emergency service solutions, all designed to ensure the maximum availability of your bulk handling equipment throughout its lifetime. Preventative maintenance packages are delivered through service agreements.

## LAUCHING: NEXT-GENERATION SERVICE AGREEMENT

A new type of planned service agreement has now been launched for use across the entire range of Siwertell ship unloaders and loaders; it makes use of digital technologies and offers customers a bespoke, stackable approach to meet desired levels of support.



# **NEXT-GENERATION SERVICE AGREEMENTS**

Most dry bulk operators value effective maintenance programmes. With a service agreement, we take as much responsibility for your bulk equipment as you need us to. We support you with service, maintenance and related administration, providing high equipment availability and leaving you free to



focus on your core business.

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## **SPARE PARTS & CONSUMABLES**

Whether replacing damaged or consumable (wear) parts, Bruks Siwertell only uses original spare parts when carrying out service and maintenance tasks for its unloaders, loaders and conveyors. This is because we know that using the best quality components ensures the highest levels of availability and minimizes the possibility of unscheduled downtime.

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## **UPGRADES & CONVERSIONS**

If you are looking to upgrade, modernize or convert yoursystems to meet your changing operational needs, then our experts are here to help.Sometimes a system that suited an operation perfectly when it was delivered needs to be modified. We starts by discovering exactly what an operator needs now, followed up by detailed upgrade suggestions.

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## MAINTENANCE

Bruks Siwertell equipment is recognized worldwide for reliability and long service life. Contracting us to service and maintain your equipment ensures that it always meets the latest performance and safety standards and delivers maximum efficiency. When you have a proactive approach to maintenance you will have fewer breakdowns.

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### **SUPERVISION & INSPECTIONS**

The purpose of an inspection is to identify problem areas or component damage not detected during regular maintenance, as well as to improve overall operation. Inspections check that wear is following an expected pattern. Any abnormalities are investigated and remedial measures suggested to rectify the problem with minimal impact on availability.

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